

Medical Technologist

The Medical Technologist for Island Health Services Limited (IHSL) will be responsible for performing pre-analytical, analytical, and post-analytic phases of laboratory testing procedures from waived to moderate complexity testing. The individual must be committed to maintaining a high level of customer satisfaction, providing accurate and timely results, and following exactly, all aspects of testing policies and procedures. This position reports to the Laboratory Manager.

Core responsibilities:

- Performs phlebotomy
- Participates in collection, receipt, documentation, processing, and reporting of all specimens including those referred to other laboratories
- Maintains laboratory analyzers and other laboratory equipment by calibrating; completing preventive maintenance requirements; following manufacturer's instructions; troubleshooting; calling for repairs; and maintaining equipment inventories
- Reviews quality control results, and follows procedures for controls out of range
- Verifies specimens as to their condition, acceptability, and appropriateness for the requested test(s)
- Processes specimens utilizing protocols and technical knowledge
- Recognizes critical values and reports them promptly to the approved medical personnel
- Assists with the accreditation process, proficiency testing, and QA/QC
- Assists management with the implementation and design of new laboratory processes
- Responsible for accurately completing records and reports
- Follows laboratory policy for data retrieval, record keeping, requisition, and reporting procedures
- Promotes effective working relationships and works effectively as part of a team inter and intra-departmentally to facilitate the company's ability to meet its goals and objectives
- Promotes and maintains good customer service relations
- Performs any other duties as directed by the Laboratory Manager

Qualifications and experience required:

- Bachelor of Science Degree – Medical Technology, Chemistry, Biology or equivalent with one year of clinical training
- Minimum of three years of laboratory experience with two of those years as a Generalist
- Minimum of one year of phlebotomy experience
- ASCP, AAB, AIMS, or equivalent board certification
- Must be registered with the Bermuda Health Council as an MT (Medical Technologist)
- Proficient in phlebotomy, areas of chemistry, hematology, urinalysis, and point-of care-testing
- CPR trained
- Sound knowledge of lab testing and quality control policies and procedures
- Demonstrated knowledge regarding laboratory accreditation requirements and HIPAA

- Highly proficient in Microsoft Office, using lab information systems and electronic medical records
- Proficiency in the use of Laboratory equipment, testing, and troubleshooting
- Possess excellent patient service, communication, and interpersonal skills
- Ability to communicate effectively in English, with a diverse set of people, both verbally and in writing
- Ability to work independently or as part of a team, multitask, and work well under pressure

Closing Date: Monday, 28 April 2025

Interested applicants should apply in writing with their resume to career@ihs.bm

We provide equal employment opportunities to all employees and applicants and prohibit discrimination and harassment on the basis of race, place of origin, colour, ethnic or national origin, sex or sexual orientation, gender identity, marital status, disability, family status, religion or beliefs, political opinions, or age. We aspire to have a diverse and inclusive workplace and strongly encourage suitable applicants from various backgrounds to apply.

