

PROFILE

Certified Medical Laboratory Assistant/Technician (MLPAO) with a WES-assessed Bachelor's Degree and 10+ years of experience in Rwanda's health sector, including 4+ years managing Hematology and Blood Bank in a referral hospital

CORE SKILLS/COMPETENCIES

- Strong teamwork, problem-solving, and leadership skills
- Proficient in MS Office and time management
- Excellent empathy, rapport building, and communication
- Skilled in conflict resolution and team collaboration
- Multilingual: French, English, Italian, and Kinyarwanda

PREVIOUS WORKING EXPERIENCE

Seasonal Cleaning at Cuddy Farms
28429 Centre Road, Strathroy, Ontario N7G 3H6

July 2024-November 2024

RELEVANT EMPLOYMENT EXPERIENCE

Head of Hematology & Blood Bank
Rwanda Military Hospital, Kigali, Rwanda

Feb 2019 – Oct 2023

- Implemented a Hemovigilance System, reducing unnecessary blood transfusions.
- Developed ISO 15189:2012-compliant SOPs, securing accreditation in 2020.
- Led external Quality Assessment/Proficiency Testing, enhancing staff performance and test reliability.
- Designed monitoring forms for equipment and environment, improving procedural quality and treatment outcomes.

Laboratory Technologist
Rwanda Military Hospital, Kigali, Rwanda

Oct 2016 – Feb 2019

- Performed diagnostic testing across multiple laboratory departments.
- Ensured quality control and compliance with laboratory standards.
- Assisted in training and mentoring new staff and interns.
- Maintained laboratory equipment and optimized workflow efficiency.

Education & Training

- ✓ **Medical Laboratory Assistant/Technician Certification** – MLPAO, Canada (2025)
- ✓ **WES Credential Assessment** – Equivalent to a Bachelor's Degree (WES, 2024)
- ✓ **Certification in Theoretical & Practical Processes in Transfusion Medicine** – CRS - Transfusion Service Foundation, Switzerland (2023)
- ✓ **Honors Degree in Biomedical Laboratory Sciences** – University of Rwanda (2011)
- ✓ **Diploma in Medical Laboratory Technology** – Lycée de Kicukiro APADE, Rwanda (2005)

Reference available upon request