

MICHAEL BAUTISTA

PROFESSIONAL SUMMARY

MLPAO-certified medical laboratory technician with proficiency in test execution, specimen collection, and data analysis. Seeking to join a reputable healthcare organization to apply skills, enhance productivity, and bolster the organization's reputation for accurate medical diagnostics and decision-making for medical professionals.

SKILLS

- MS Office expertise
- Inventory management
- Microbiology methods
- Patient communication and conflict resolution
- Meditech software proficiency
- Medical Terminology
- Quality control analysis
- Venipuncture blood collection
- Leadership and teamwork capabilities
- Laboratory automation for specimen processing
- ECG/Holter application
- ABO blood typing

WORK HISTORY

MEDICAL LABORATORY ASSISTANT (INTERN) 04/2025 to 05/2025

Royal Victoria Regional Health Centre, Barrie, ON

- Collected venous blood specimens from patients using various venipuncture methods
- Assisted pathology staff with organizing STAT specimens and preparing autopsy tissue samples for cover slipping and embedding processes
- Inoculated patient specimens ranging from urine, fecal, wound and respiratory samples onto microbe cultures
- Validated patient information from requisition forms and diagnostic specimen labels to be uploaded into the LIS
- Performed quality control and maintenance to ensure accurate functionality of automated laboratory equipment
- Packaged patient specimens under Dynacare shipping protocol for sendout procedures

WELCOME AGENT (TEAM LEAD) 09/2021 to 12/2024

Humakare/IRCC, Mississauga, ON

- Facilitated a regulated refugee program welcoming individuals from precarious countries following the immigration regulations and procedures of IRCC
- Managed a high-performing team, delegating tasks and duties according to company priorities and procedures
- Organized client inventory ensuring equipment, medication, and sundry items are readily available as needed

EMERGENCY ROOM ATTENDANT (INTERN) 02/2023 to 11/2023

Niagara Health, Welland, ON

- Assisted nursing staff and EMS crew with patient treatment procedures including airway management, oxygen therapy, extrication and CPR
- Recorded vital signs, performed 12-lead ECG on patients and reported findings to nursing staff
- Promoted positive relationships with hospital patients by implementing effective communication techniques, maintaining confidentiality of patient information in accordance with the Personal Health Information Protection Act

MEDICAL FIRST RESPONDER 07/2021 to 09/2021

St. John Ambulance/IRCC, Niagara Falls, ON

- Provided emergency first aid and humanitarian support to Canadian immigrants housed in a 14-Day Quarantine site, exceeding the St. John Ambulance protocol of a first responder
- Documented client vitals and personal information pertaining to residency, medical history and COVID-19 immunization status, ensuring strict confidentiality protocol is respected
- Organized client inventory ensuring equipment, medication, and sundry items are readily available as needed

HOUSEKEEPING AIDE 01/2021 to 07/2021

Schlegel Villages, Mississauga, ON

- Maintained high level sanitation within the facility ensuring COVID-19 regulations are followed
- Built strong rapport with residents resulting in exceptional customer service
- Trained fellow staff members by demonstrating complex tasks and provided guidance for exceptional performance

COVID-19 CLINICAL STAFF ASSOCIATE 05/2021 to 06/2021

Region of Peel, Brampton, ON

- Performed nasopharyngeal swabs on patients and collected samples for lab testing
- Delivered a positive patient experience while debriefing patients of their testing results, following up with information pertaining to government support and isolation/social distancing protocols via telephone
- Screened patients with temperature checks and documented information including symptoms, travel/medical history, observing potential adverse symptoms

EDUCATION

Michener Institute of Education, Toronto, ON

Advanced Diploma - Medical Laboratory Sciences, Expected in 02/2028

Georgian College, Barrie, ON

College Certificate - Medical Laboratory Assistant, 06/2025

- Graduation with Distinction, Winter 2025

Niagara College, Welland, ON

Diploma - Primary Care Paramedic, 04/2024

- Discontinued - completed 58/74 credits

Niagara College, Welland, ON
College Certificate - Pre-Health Sciences, 05/2019

Wilfrid Laurier University, Waterloo, ON
Bachelor of Science - Biology and Psychology, 07/2017

St. Aloysius Gonzaga Secondary School, Mississauga, ON
Diploma - OSSD, 07/2012

VOLUNTEER EXPERIENCE

January 2018 - Current

Medical First Responder, *St. John Ambulance*

1081 Meyerside Dr #6, Mississauga, ON

- Provided advanced first aid and healthcare-oriented service at various community settings including public events, recreational activities, sporting events, disaster settings/emergencies.
- Performed basic life support skills, including cardiopulmonary resuscitation, oxygen therapy and wound care
- Assessed patient needs based on conditions and administered medications for asthma, hypoglycemia, anginal and opioid overdose situations.
- Recorded patient vital signs to determine treatment using pulse oximeters and manual blood pressure cuffs.
- Conducted equipment and vehicle checks to maintain continuous and safe operation.
- Gathered incident and medical history information to be documented on patient care records

CERTIFICATIONS

- **Medical Laboratory Assistant (cMLA/T), *MLPAO*** - June 2025 - December 2025
- **Medical First Responder I (AMFR), *St. John Ambulance*** - April 2025 - April 2028
- **Basic Life Support Certification (BLS), *Canadian Red Cross*** - February 2025 - February 2026