

DEANNE SANTIAGO

Thornhill, ON L3T 2L5 (647) 888-4760 santiagoodeanne@hotmail.com

Objective

A highly motivated and dedicated certified Medical Laboratory Technician with proven ability to work independently and as part of a team. Dependable and detail-oriented with satisfactory performance and attendance. Seeking an opportunity to leverage my knowledge and skills to make a meaningful impact in a dynamic team. Committed to providing exceptional patient care through collaboration with healthcare professionals.

Skills

Medical terminology, time management, organizational skills, communication skills, data entry, customer service, interpersonal skills, computer skills (Microsoft Office)

Education

June 2025	Bachelor of Science in Biology York University Toronto, ON
April 2019	Medical Laboratory Technician Anderson College North York, ON

Certifications

October 2019	Medical Laboratory Assistant CSMLS
July 2019	Medical Laboratory Assistant/Technician MLPAO (formerly OSMT)

Work Experience

June 2022–August 2023	Medical Office Assistant Northtown Medical Clinic North York, ON <ul style="list-style-type: none">Supported physician by preparing patient chart, providing equipment and supplies as needed, taking vital signs, and preparing exam rooms.Responsible for clinic duties including but not limited to registering patients using Oscar EMR, scheduling appointments, liaising with various facilities, answering phone calls, fax management, order and maintain supply inventory, and maintaining a clean environment.Maintained confidentiality at all times and ensure safe handling and processing of specimens by following the clinic procedures.
May 2018–June 2021	Bakery Clerk H Mart Richmond Hill, ON <ul style="list-style-type: none">Assisted baker with baking task as needed, order and receive supplies, maintain bakery product displays, and adhere to safety standards.Provided excellent customer service by assisting customers with product selection and providing information about the products.Performed general duties including answering customer questions, ensuring all products are properly wrapped and labeled, checking expiration dates, training new coworker, keeping the working environment clean, and following food safety guidelines.

Clinical Placement

April 2019	Medical Laboratory Assistant Dynacare Toronto, ON <ul style="list-style-type: none">Greeting patients, ensure confidential information is maintained, performed phlebotomy and ECG, balance and centrifuge blood samples, aliquot urine samples, and refill rooms with medical supplies.
March 2019	Clinical Laboratory Assistant Dynacare Brampton, ON <ul style="list-style-type: none">Ensure patient's sample matches information in the requisition, receive and sort specimens according to appropriate departments, ensure specimens required amount are met, and followed laboratory guidelines for handling samples.